

Health Insurance: Washington Park Chiropractic is an out-of-network provider with all insurance companies. With out-of-network insurance, there is usually a separate deductible that must be met and collected before the insurance company will pay for services. After that, your insurance company will cover a percentage of your care and you will be responsible for the rest. Most insurance companies allow us to accept assignment, which means that after your deductible is met we only have to collect the percentage you are responsible for. Some insurance companies, like Anthem / Blue Cross Blue Shield, will not allow us to accept assignment. This means that you will have to pay the full amount for treatments and then your insurance company will reimburse you directly. We are not part of the chiropractic network that Kaiser supports. Since we are an out-of-network provider, we do not accept HMO plans. We do not accept Medicaid.

Why are we out-of-network? One of the biggest differences between out-of-network and in-network providers is that your treatment plan and appointment length is dictated by the doctor rather than the insurance company. As a result, out-of-network providers are able to spend more time with patients and consequently provide more quality and focused care. Because of the quality of care, patients may notice a faster recovery and fewer overall treatments. Out-of-network providers also tend to attain advance certifications. Our chiropractors are certified in Pediatric, Prenatal, and Sports Chiropractic.

Medicare: Medicare only covers specific chiropractic treatments which we can go over with you at your first visit. We accept Medicare as a “non-participating physician. This means that we will collect the full amount of your visit charges at the time of service and then send a claim into Medicare for you. Medicare and/or your secondary insurance policy will then reimburse you directly based on the details of your coverage.

Self-Pay / Health Savings Account Option: Washington Park Chiropractic provides a discount for everyone paying at the time of service. Please contact our office for our current fee schedule. It is important that we make our services affordable. It is also important that our doctors and therapists have specialized training. Therefore, we have many services available for an additional charge for those patients interested in accelerating healing in a shorter period of time.

No-Show/Cancellation Policy: To better serve our patients and assure that they have a fair opportunity to have an appointment as promptly as possible, please observe our cancellation policy for chiropractic, massage, and acupuncture appointments. We require a minimum 24-hour notice to cancel or reschedule massage, acupuncture, and new patient chiropractic appointments. We also require at least 2 hours notice for regular chiropractic appointments.

Fees:
Chiropractic: no-shows/late cancels will be billed \$25 for the first missed appointment and full price for subsequent missed appointments.

Massage, Acupuncture & Nutrition: no-shows/late cancels will be billed for half of the price of the appointment for the first miss and full price for any subsequent missed appointments.

Please arrive on time for your appointment. If you know you will be late, please call to verify that the doctor will be able to devote your full scheduled time to you. If it is best, we will reschedule your appointment.